



Since 1968

Orana NSW Inc: Where Community Comes First

At Orana NSW Inc, we deliver practical, person-centred services that respond to the real needs of our community. From food relief and health support to social inclusion and advocacy, we create welcoming spaces where individuals and families feel supported, connected, and empowered. Our work is grounded in compassion, driven by purpose, and shaped by the belief that strong communities begin with meaningful care.

Orana NSW Inc. Annual Report 2024-2025

Orana's Vision:

Orana's vision is for a vibrant, welcoming and connected community for all. An inclusive community where every person feels safe, valued, and supported to live with dignity and purpose. Your space, your community - a place to connect, be heard and belong.



Table of Contents



01	Orana's Values
02	Orana NSW Inc Board and staff
03	Chairperson Report
04	Executive Officer Report
05	Orana Sutherland Report
06	Orana Early Support Report
07	Orana Adult Learning Report
08	Orana Women's Health Report
09	Orana Safety and Healing Report
10	Thankyou Volunteers
11	Community Development
12	Thankyou Supporters
13	Treasurers Report

Orana's Values

Orana's Values are :

Diversity

- We honour different experiences, cultures, and voices as essential to a vibrant community.

Integrity

- We act with honesty, transparency, and accountability. Trust is built through consistency, compassion, and ethical practice.

Connectedness

- We foster strong relationships to build trust, support, and collective strength to create lasting impact.

Inclusion

- We create welcoming spaces where everyone feels respected, involved and heard. We strive to remove barriers to enable people to participate.



Orana NSW Inc Board

2024 - 2025

Chairperson – Ben Lenzo

Deputy Chair – David Ackroyd

Secretary – Yvonne McDonell

Treasurer – Carol Strachan

Member – Patricia Hickey

Member – John Horder

Member – Melissa Bush



Orana NSW Inc Staff 2024 - 2025

Executive Officer	Elizabeth O'Neill
Orana Women's Health Centre Coordinator	Bernadette Hoy
Orana Sutherland Centre Coordinator	Pippa Dean
Orana Early Support Coordinators	Caroline Gardner Leah Wallace
In Home Counsellor	Caroline Gardner
Orana Domestic Violence Safety and Healing Caseworker	Michelle Druery
Orana Sutherland Administration and Communication Coordinator	Sherie Skaines
Finance Officer	May Lin
Adult Learning Coordinator	Loretta Murphy



Chairpersons Report

It has been a year of significant progress for Orana. In 2025, we began work on a multi-year Strategic Plan that will guide the organisation with clarity and purpose. This is our shared commitment to shaping Orana's future and strengthening the role we play in the lives of the people and communities we serve.

Our team has grown, with new staff bringing the capacity to not only meet existing community needs but to look further ahead. This has allowed us to invest time in community development, prepare tenders, and engage with potential funding partners. These steps strengthen Orana's resilience and ensure we are well positioned to respond to evolving community needs.

Looking to 2026, we face important opportunities and responsibilities. The recommissioning of the Targeted Earlier Intervention (TEI) program under our DCJ funding will be a major focus. Alongside this, Orana will continue to develop its membership base, recognising that our strength comes not just from the services we deliver, but from the community of people who support and sustain us.

Volunteers are an integral part of this story. Several of our services can only be delivered because of the time that volunteers contribute. Without them, we would be unable to serve these needs. Growing our volunteer base in 2026 will be critical to strengthening our impact. Their contributions of time, expertise, and lived experience are what allow Orana to do more than deliver programs: they allow us to foster connection, resilience, and hope.

On behalf of the Board, I extend my thanks to our staff, volunteers, members, and partners for their dedication and trust, under the excellent leadership of our EO, Elizabeth O'Neill and her team. I also wish to thank my fellow Board members for their guidance, governance and commitment throughout the year.

Together, we will all continue to ensure Orana remains a place of support, advocacy, and opportunity for our community.

Ben Lenzo, Chairperson



Executive Officers Report

Neighbourhood and community centres, often known as NCCs, form the largest community-based, community-governed, independent, and secular social infrastructure in NSW. But we are more than just service providers, we are trusted local hubs, vital to the fabric of our state's social services system. No other structure is as embedded in or as connected to local people as NCCs.

For decades, centres have been the heart of our communities. Stood beside people through hardship, disaster recovery, social change, and everyday life. Our strength lies in our independence and in our deep connection to the people we serve.

This past financial year has been one of transformation, resilience, and renewed purpose for Orana. As we reflect on FY 2025, I'm proud to share the milestones we've achieved, the challenges we've navigated, and the vision that continues to guide us.

Strategic Growth and Organisational Renewal - Orana has undergone significant operational restructuring to better align with our evolving community needs. We successfully onboarded new roles, strengthened governance frameworks, and streamlined internal systems to support sustainable growth. These changes were not just structural, they were cultural. We've deepened our commitment to trauma-informed, culturally safe practice across every layer of our organisation.

Community Impact and Engagement - Our programs have continued to provide vital support to families, with a focus on early intervention, healing, and building connections. Through local partnerships and community-led events, we've amplified voices and fostered spaces of belonging and empowerment. Orana's visibility and trust within the community have never been stronger.

Innovation and Funding Strategy - Securing sustainable funding remains a challenge in our sector, but this year we've made bold strides. We've submitted competitive tenders, built strategic alliances, and advocated for models that prioritise local leadership and lived experience. Our funding proposals reflect not just need, but vision, solutions built from the ground up, informed by those we serve.

Staff Culture and Leadership - I want to acknowledge our incredible team. Amidst change and growth, they've shown up with heart, humour, and unwavering dedication. We've invested in staff development, prioritised wellbeing, and created clearer pathways for leadership and collaboration. Orana's strength lies in its people, and this year has proven that tenfold.

Looking Ahead

As we move into FY 2026, our focus remains clear:

- **Strengthen Orana's sustainability through innovative service models**
- **Expand our reach while remaining deeply embedded in our local community**
- **Foster a culture of inclusivity, empowerment, and reconciliation**

We will continue to walk alongside our community not as service providers, but as partners in change. Together, we're building a future where people feel seen, supported, and able to thrive.

Thank you to our Board, staff, partners and community members, particularly our dedicated Orana volunteers without whom our services would not be able to operate. It's an honour to lead this organisation, and I look forward to what we'll achieve together in the year ahead.

Elizabeth O'Neill, Executive Officer





Orana Sutherland Report



Orana Sutherland has experienced a dynamic year marked by new programs, evolving partnerships, and a growing client base. In 2025, we continue to support financially disadvantaged and socially isolated residents as they navigate the ongoing impacts of economic instability, housing stress, and rising living costs. The demand for emotional and practical support has surged, with families and individuals increasingly turning to Orana for connection, relief, and guidance. Our centre remains a pillar of community support, with a strong and trusted presence that welcomes drop-ins and responds flexibly to immediate needs. These challenges have highlighted the importance of our work—and the vital role played by our volunteers, community partners, and generous donors. Their support remains the backbone of our ability to respond with compassion and agility.

Occasions of Service



Drop ins = **4594**



Tea on Tuesday meal attendance = **1208**



Friday Lunch meal attendance = **1308**



Fruit and vegetable bags provided = **1389**



Community Pantry food hampers = **520**

Gov Hub

GovHub is a monthly pop-up held on the second Friday of each month, offering Sutherland Shire residents easy, face-to-face access to a range of government services in one welcoming space. Launched in October 2023 by NSW Health, Services Australia, and Sutherland Shire Council, it was created to ease the stress of navigating traditional service centres. With an average of 50–60 attendees each month, Gov Hub has become a trusted community fixture—bringing support into the heart of the Shire and offering a more accessible, human-centred experience. For many, the impact has been truly life-changing. Over the financial year GovHub saw 440 occasions of service.



Orana Sutherland Groups

Orana Sutherlands Social inclusion groups play a vital role in fostering connection, reducing isolation, and creating a sense of belonging for individuals who may feel disconnected from their community. By offering safe, welcoming spaces for people to share experiences and build relationships, community centres become hubs of support, resilience, and empowerment.



Orana Administration Support



This financial year, Orana Sutherland introduced a new service to meet the growing demand for support with practical tasks such as completing forms, housing applications, Centrelink paperwork, and resume writing. Our dedicated volunteer Ann-Maree met with up to three clients every Thursday, providing personalised assistance that led to strong outcomes in housing, financial stability, and employment

Live Well Group = **22 people**

Artfully Social = **17 people**

Grandparents Support Group = **9 people**

COPAC – Challenges Of Parenting Adult Children = **19 people**

Dementia Friendship Group = **13 people**

POPPY Playgroup = **12 people**

Mind Body Soul in partnership with SESLHD = **17 people**

Orana E- News

Orana's e-newsletter is a popular and well-loved monthly update, keeping our community informed and engaged with everything happening across Orana Sutherland and Orana Women's Health. In 2024, we released 10 editions packed with program updates, event highlights, service news, and ways to get involved—bringing our total to 85 editions to date. It continues to be a trusted source of connection and information for our supporters, partners, and clients.



Christmas Hampers 2024

Our continued partnership with the Salvation Army made this year's Christmas Hampers initiative another resounding success. With limited office space, we once again combined resources, with the Salvos leading coordination and distribution to families in need across the community. Thanks to generous donations and collaborative effort, we delivered:

- 250 toy hampers
- 424 food hampers

This joint effort brought festive relief and joy to hundreds of households, reinforcing the power of community collaboration during the holiday season.



A message from our newest employee; Sherie Skaines

"Since starting at Orana on June 2, I've genuinely felt like I've found something special. From day one, I was struck by the warmth and dedication of the people around me. Every aspect of this organisation radiates care and purpose, being part of that has been deeply inspiring. I've learned so much, to listen more and the value of practical assistance. The staff and volunteers lead with empathy, resilience, and the power of simply listening. The sense of community here is incredible. It's not just about supporting others, I feel it's about sharing knowledge and growing together. Every day brings new challenges and what days they are! I feel exceptionally lucky to be part of a team that makes a difference in such meaningful ways"



Orana Early Support Report



“Thank you for the wonderful service you and the Orana team provide for families in need. Having Julie as a volunteer has been a beautiful blessing. The difference she has made to our family is unmeasurable, and we also have gained a friend. We hope Orana continue to bless many families. When my hands are not full with little ones anymore I would love to return this service to a family in needs. Thanks again.” – Mum of 4 incl twins

The Orana Early Support Project is a volunteer-based, in-home service supporting families with children aged 0–3 who face isolation, postnatal depression, financial stress, or relationship challenges. It targets multiple birth families, military spouses, and those lacking external support. Volunteers offer respite, practical help, and guidance to build parenting confidence and connect families to community resources. Coordinators tailor support through initial assessments, addressing barriers to a nurturing home environment.

This year, a shortage of volunteers—partly due to families relying on their own relatives—led to reduced service capacity and longer wait times, despite a surge in referrals. Longstanding volunteers stepped in to meet demand, but support was shortened for active clients. Demand for in-home counselling has also grown, with many families facing mental health and relationship issues. Despite challenges, we remain optimistic, aiming to recruit new volunteers and reduce wait times. Families consistently express gratitude for the support received.



STATISTICS:



Referrals received from 1st July 2024 – 30th June 2025 = **99**



Early Support matches new in financial year = **31**



Early Support active counselling clients in financial year = **25**



Total active clients Early Support in financial year = **80**



New Volunteers trained between 1st July 2024 – 30th June 2025 = **17**



Active Volunteers in total = **12**



Training sessions run between 1st July 2024 – 30th June 2025 = **6**

Continuing Development:

The counsellor attended various training sessions including Maternal Mental Health, Treatment of Perinatal Mental Health Issues, Placing Culture at the Center of Mental Health Service Delivery and Aboriginal Yarning Circle.

Evidence-based approached training was conducted including the Family Partnership Model and Loss and Grief therapy using Cognitive Behavioural Therapy. Due to the increased clientele experiencing relationship issues, extra training on Working with Domestic and Family Violence was completed.



POPpy PLAYGROUP
At Orana NSW Inc

COME AND JOIN US!

THURSDAYS
10AM - 12PM
3A STAPLETON AVENUE
SUTHERLAND

FOR MORE INFO PLEASE EMAIL:
EARLYSUPPORT@ORANAINC.ORG

WHY PLAY WITH US?

- POPpy Playgroup is a playgroup run by Orana NSW Inc in partnership with South Eastern Sydney Local Health District and supported by Cronulla Lions Club.
- POPpy aims to specifically engage mothers who are experiencing emotional distress, mental health challenges or have a diagnosed mental illness.
- The playgroup is open to all mothers from all areas, however priority is given to those living in the Sutherland Shire.

Logos: Orana, Health South Eastern Sydney Local Health District, Cronulla Lions

POPpy Playgroup

POPpy Playgroup currently supports 9 registered families (13 children), with weekly attendance averaging 3–5 families. With more consistent participation, we've introduced greater structure to sessions, creating a more stimulating and rewarding experience. Each week a practitioner from the Sutherland Community Mental Health Team attends, enhancing the group's therapeutic value. Activities include morning tea for mothers and children, planned crafts or special activities, followed by book reading and music and movement. Thanks to funding from the Lions Club, we've purchased toys, books, and craft supplies, eliminating the need to hire from the toy library. We've requested further funding for additional resources, including Lego and music therapy sessions throughout the year. It's been deeply rewarding to see families build relationships with each other, facilitators, and mental health workers—opening pathways to Orana's services, NSW Health supports, and other community resources.

Early Support Success Stories

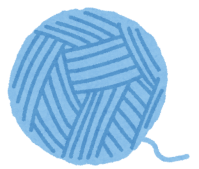
Jane, Mum of Hayden (1.5 years old) was referred to us for In Home Counselling. After successfully gaining Jane's trust, we worked out that she had financial struggles and relied on her ex partner for support, which resulted in coercive control. By linking Jane in with food hampers and emotional support through POPpy playgroup, she has been feeling empowered and keen to grow her bond and connection with her son. She is now getting her driving license and looking for a part time job to support herself and Hayden, without having to rely on her ex. Jane attends POPpy Playgroup on a regular basis and has made some great connections with other mums.

Christine, Mum of Liam (4 years) and Lily (7 weeks old) was referred to Early Support project for an In home Volunteer and In Home Counselling. When she started with the counselling, Christine was going through the early stages of separating from her husband as well as dealing with a very sick newborn baby. Although she had support from her mum and sister, Christine expressed the counselling sessions helped her tremendously during this time. We were able to match her with a lovely volunteer and continuing the counselling to further work on her confidence, self-compassion and built up her support network.

Names have been changed to protect privacy



Orana Adult Learning Report



“I don’t speak with anyone during the week, until I am at Orana Adult Learning” – participant

As we come to the end of another great year of Adult Learning, it’s hard to believe that time has passed so quickly.

The classes are still going strong and on average we have at least 110 people enrolled each term. Everyone comes with a smile on their faces all ready for their day of learning and socialisation. The line dancing and ukulele classes are still the most popular with new people either enquiring or beginning their learning journey. This year has been quite challenging with extreme weather conditions, either pouring rain or extremely hot, but everyone still comes for the lessons.

The 2024 Christmas party was such a fun day and approximately 100 or more students came and celebrated with a fabulous Christmas lunch, some entertainment from our ukulele group and many winners of our Christmas raffles. It was bigger and better than before and I’m sure it will be the same for Christmas party 2025.

Many thanks to our caterer Brad of Giovenco Catering and his highly efficient team. They came with not only the food but also everything else that was required to provide a successful luncheon for all. The catering team did everything, even cleaning the kitchen, the whole day ran smoothly.

Thanks also to the Adult Learning Steering Committee for all their help and support to Louise and Loretta throughout the year, we couldn’t operate without them.

We look forward to another successful year 2025 – 2026

Australian History	Decorative Art	Card Making	Tai Chi	Computer/iPad	Mahjong	Line Dancing
Teddy Bears	Philosophy	Friendship Group	Coffee/Book Club	More than Sewing	Creative Cards	Patchwork with Betty
Family History	Ukulele	Folk Art	Crochet	Dolls/Bears/Angels	Cards with Anne	

Classes offered at Adult Learning

Orana Women's Health Report



This year, Orana Women's Health Centre proudly marked 36 years of continuous service to women and girls in the Sutherland Shire. Over the past year, we have witnessed an unprecedented demand for our services, with more women than ever reaching out for mental health support, family law assistance, domestic violence case management, social interaction and health and wellbeing education.

Thanks to our amazing community partners, staff, and volunteers we have been able to respond swiftly to needs within our community in real time, ensuring timely, compassionate support for some of the most vulnerable members of our community at critical points in their lives.

Total number of women who have had contact with the centre for 24-25 was 3075

Bubbles and Brunch 2025

We were honoured to once again be selected as the Sullivan Dewing Bubbles and Brunch recipients for 2025. This inspiring event brings together business and community leaders from across the Shire to celebrate women in business and the vital work we do at Orana. Thanks to the generosity of attendees, the brunch raised over \$15,000 for our Safety & Healing Program. This year's guest speaker, AI expert Amanda Johnstone, went above and beyond—donating a Strategic Planning and Marketing package she won during the event to our service. With heartfelt thanks to BlueFish Strategic Planning and Marketing, the package has already been put to excellent use.



Our Supporters

Orana Women's Health relies on the ongoing generosity of our regular supporters to continue delivering vital services to women in our community. Their consistent contributions—whether through funding, resources, or collaboration—make it possible for us to provide compassionate care, trusted programs, and a safe space for those who need it most.



WMD Law

Sullivan Dewing

Kulani Kinis

BFF 4 Change

Cronulla Ladies Golf Club

Kareela Ladies Golf Club

Inner Wheel

Marsden Lawyers

Oz Hair and Beauty

Standen Pilates

Salvation Army

Endeavour Wellness

Dandelion

Art Therapy

We were so lucky to have received a grant from Club Grants and Cronulla Lions to be able to run our Art Therapy groups. These groups see up to 6 women attend the art therapy program for 6 weeks during a term. We have had some absolutely incredible breakthroughs for some clients, that have been truly life changing.



“A wonderful program that makes lasting inroads into some deep-seated traumas in the most gentle and non-confrontation way. Highly recommended.”

Women Supporting Women Fundraising Breakfast

Our Annual Fundraising Breakfast was a tremendous success, held this year at the stunning St George Motor Boat Club and attended by approximately 120 guests. We were thrilled to welcome Channel 7 newsreader Angela Cox as our guest speaker—her warmth, humour, and insight added a special energy to the morning. Through ticket sales, raffles, and generous donations, we raised over \$10,000 to support our programs. The event was a powerful reminder of the strength of community and the importance of women uplifting women.



Fashion Parade

Our fashion parade was another great success this year. We were able to sell a lot of our clothing, raise some much needed funds for the centre and also raise our profile in the community..... and have fun

Pilates

For the last 18 months we have been so fortunate to have had the expertise of Elise Standen of Standen Pilates teaching our clients. This has been an amazing partnership with Salvation Army at Miranda who provide the venue and support for this to happen. The women have not only benefited from the Pilates physically, but have formed some beautiful and supportive friendships from this as well. As Pilates is only on during the school term, they have Belly Dancing as an alternative. This has been so much fun and produced many giggles.

Our partnership with the Kareela Ladies Golf Club has seen them raise \$10,000 for our Safety & Healing Program.





Orana Safety and Healing Report



This report summarises the Safety and Healing Program efforts provided to 68 clients across 223 appointments during the 2024/2025 financial year. The focus of the program is on managing the safety of clients, ensuring safety protocols are met, and providing case management to domestic violence victim survivors and their children.

Clients attending the Safety and Healing Program have often experienced trauma associated with the Domestic and Family Violence, during the appointments there is an emphasis on listening and the program is person centred. Referrals have come from many different agencies including DVCAS, Centrelink, self-referrals, Sutherland Hospital, 1800 RESPECT, Orana early Support Program, Psychologists, Police, childcare centres and GNAIS.

Total Number of Clients: 68

Demographics: clients age range from 28-70 years of age.

- Female clients with over 50% of clients having children in their care

Types of Services Provided:

- Crisis intervention and safety planning
- Case management and support services
- Referrals and advocacy

New clients were provided with vouchers up to \$100 for groceries and from retailers including Woolworths, Big W and Priceline. Clients also had access to the food pantry and fresh food donations.

Clients were provided with good quality donated clothes from our clothes rack, and we have also been able to issue DV safe phones to clients who need them. A recent partnership with the laptop Initiative has provided clients with up cycled laptops which has been very well received. Please see the picture of Cheryl Sing with a laptop bag.

Appointments and Services Provided

Total Appointments: 223

- Appointment Breakdown includes phone calls and face to face appointments
 - o Safety planning
 - o Crisis intervention
 - o Goal setting
 - o Family/Support
 - o Advocacy and referrals
 - o Reports
 - o EVP applications
 - o Victims' services applications
 - o Housing support
 - o Mediation referrals
 - o Legal appointments

This annual report reflects the dedication to improving the safety, wellbeing, and healing of 68 clients across 223 appointments. The coming year will focus on enhancing the quality of services, meeting emerging needs, and addressing challenges in accessibility and communication. I would like to take this opportunity to thank Bernadette Hoy the centre manager and the volunteers who help keep the centre going. The teamwork is evident in the fundraising events which include fashion parades and the women's breakfast, staffing of the centre and the donations we receive from a diverse and varied demographic.

**Picture below is volunteer Judy with the clothes that have been donated for clients and Cheryl Sing from the laptop Initiative donating laptops to Orana for client distribution.





Orana Volunteers



At Orana Sutherland and Orana Women's Health, our commitment to the community is made possible by the extraordinary efforts of our dedicated volunteers. With a team of roughly 50 compassionate individuals, they are the driving force behind everything we do—supporting both centres across administration, our two meal programs, group facilitation, in-home support, donation collections, program delivery, and the preparation of hampers for highly vulnerable individuals and families. Whether offering a listening ear at reception, supporting a woman who has rung and is experiencing domestic violence, hands-on help in the kitchen, or practical support in the community, our volunteers bring energy, kindness, and a genuine spirit of care. We are deeply thankful for their generosity and compassion—each one plays a vital role in supporting every person who walks through our doors. We simply couldn't do it without them.

I feel I must highlight the exceptional contributions of the Orana's volunteers and the profound impact they have in all aspects of the organisation. I have been overwhelmed by the volunteer's consistent demonstration of an unwavering commitment to service.

They are consistently respectful when they interact with community members with genuine kindness and empathy, and they have fostered a trust that ensures mutual respect. They take the time to truly hear the needs and concerns of the men and women that come in, ensuring that every voice is valued. Whether it's a busy day, which is often, or a quiet moment the volunteers never tire of helping.

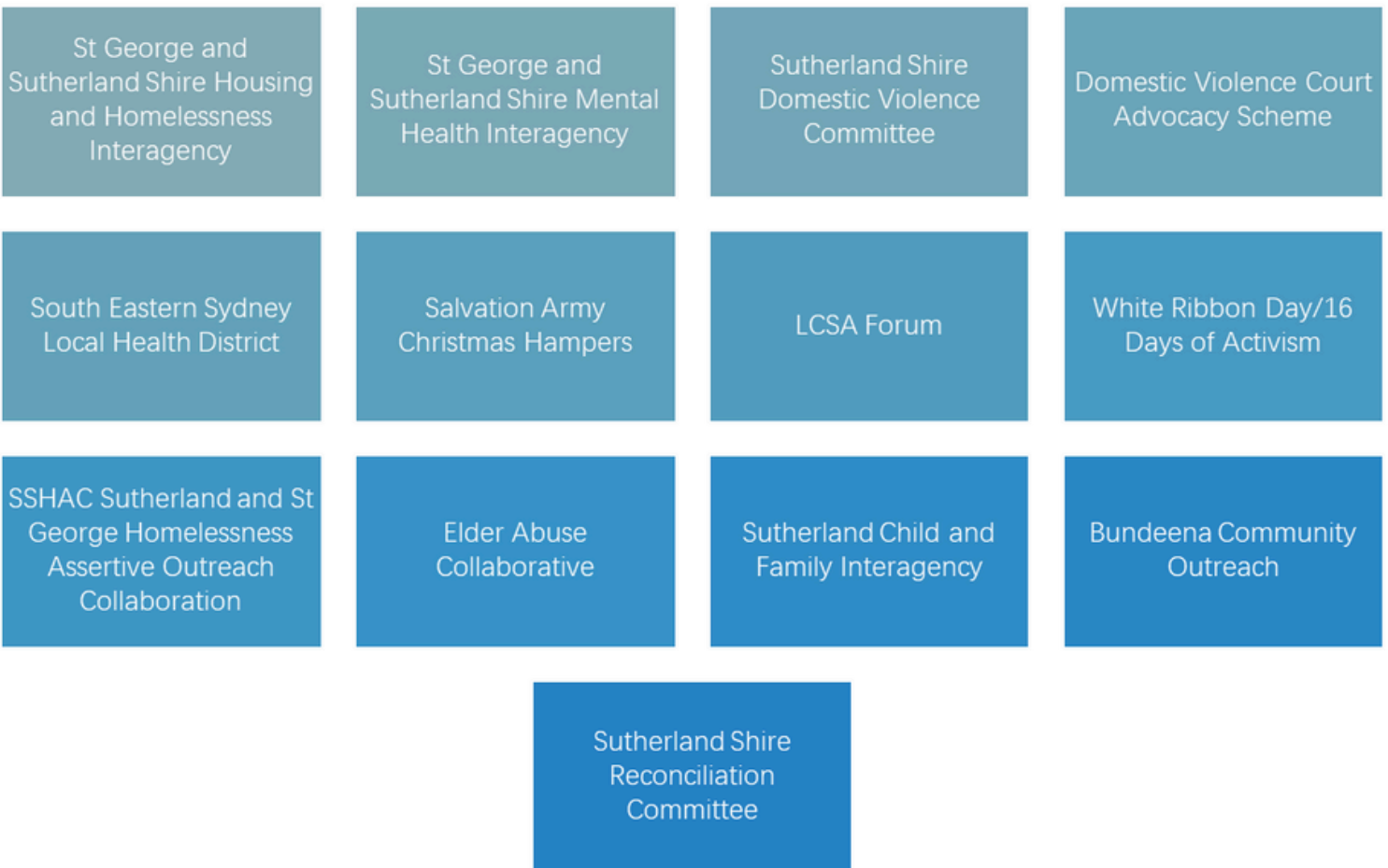
Thankyou.



Community Development and Collaborations

To our incredible collaborators and partners—thank you. Your support has been vital in driving Orana’s community development initiatives forward. Together, we’ve helped create inclusive spaces, empowered local voices, and sparked real change. It’s been a shared journey of impact, and we’re proud of what we’ve achieved side by side.

Here’s to continuing this meaningful work—building resilient, connected communities for all.



Orana's Supporters

Sutherland Shire Council

DCJ

Club on East

Club Cronulla

Bourke St Bakery

Bakers Delite

Woolworths

Cronulla Lions Club

Menai Uniting Church

Kareela Ladies Social Club

Future Generation Investment

Cronulla Golf Club

Sullivan Dewing

Sutherland White Lady Funerals

Logwin Air & Ocean Australia P/L

Lodge Cronulla, Cronulla Lions Club

Sutherland Shire Toy Restoration Centre

A specific thankyou so all the very generous individuals and families who donate to Orana one off or on a regular basis. We appreciate your support so much.



Treasurers Report

It is with pleasure that I present the Treasurer's Report for the financial year ending 30 June 2025. Orana NSW has delivered another strong financial performance, finishing the year with a surplus of **\$37,481.22**. The total balance carried forward is **\$103,866.94**, which includes unacquitted grant funding and donations earmarked for future use.

This result, while positive, represents a shortfall of approximately **\$22,000** compared to our budgeted surplus of **\$60,449**. The variance can be largely attributed to a significant underperformance in café sales. Nevertheless, Orana continues to maintain a sound financial footing, supported by strong donor and community engagement.

Income and Fundraising

Total income for the year reached **\$845,592**, exceeding our budget of **\$785,025**. Gross profit was also above expectations at **\$843,054**, compared to a budget of **\$763,025**.

One of the year's most notable achievements was the significant increase in donations, which totalled **\$69,638**—significantly more than the budgeted figure of **\$7,000**. These generous contributions came from a broad base of supporters, including key donors such as Kareela Ladies Social Club, Future Generation Investment, Cronulla Golf Club, Sullivan Dewing, Sutherland White Lady Funerals, Logwin Air & Ocean Australia P/L, Lodge Cronulla, Cronulla Lions Club and the Sutherland Shire Toy Restoration Centre, among others. In addition to these major contributions, we received many smaller but regular donations from individuals, reflecting the community's strong support for Orana's mission.

Orana also secured additional grant funding totalling **\$37,970**, which included support from Sutherland Shire Council for hall hire related to Adult Learning and Orana Groups, as well as a **\$10,000** contribution from Club Cronulla to support the Bundeena Domestic Violence (DV) Outreach Program.

Fundraising income, of **\$24,476**, was raised through several community events, including the Fashion Parade, a fundraiser at the St George Motorboat Club, book sales, and the Biggest Morning Tea. Other income areas performed close to expectations, and project income carried forward from previous years amounted to **\$90,471**, significantly above the budgeted figure of **\$58,954**.

Expenses

Total expenses for the year came to **\$701,706**, closely aligning with the budgeted expenses of **\$702,576**. While most expense categories were well managed, we did see overspending in areas such as catering, telephone and internet charges, non-DCJ project expenses, and hall hire. It's important to note that increased hall hire costs were offset by corresponding grant funding from Council and are therefore not of concern.

Program and Centre Performance

Corporate Services performed particularly well this year, achieving a surplus of **\$41,802**. However, the Courtyard Café and the DCJ-funded programs recorded modest deficits of **\$2,587** and **\$837** respectively. All other cost centres concluded the year with a balanced result, neither in surplus nor deficit. When compared to the prior year, both gross profit and total expenses were consistent, with only a slight difference in the final surplus. FY24 finished with a surplus of **\$29,081**, slightly lower than this year's outcome.

Carried Forward Balances and Grant Acquittals

The total carried forward balance of **\$103,866.94** comprises two components: unspent grants, and other funds allocated for specific program areas. Of this total, **\$40,280** relates to various grants that remain unacquitted at 30 June 2025. These include funding for Art Therapy, Artfully Social, Bundeena DV Outreach, Community Meals, the Grandparents Group Funding (2016), Pantry Food, POPPY playgroup – Cronulla Lions Club, Volunteer Grant and the Toy Restoration Fund.

The remaining **\$63,586.94** is allocated to three key program areas: Women’s Health, the DV Worker role, and Adult Learning. These services received donations which will be spent in 2025-26. It is important to note that the DV Worker role is solely dependent on the generosity of donors and the hard work of the fundraising team to continue to provide this service to our community.

Balance Sheet and Financial Position

As at 30 June 2025, Orana’s financial position remains strong. Cash at bank totalled **\$562,865**, an increase of over **\$63,064** compared to the previous year. Total assets stood at **\$579,422**, while current liabilities were **\$190,868**, up from **\$171,709** in 2024. This increase primarily reflects a higher volume of unacquitted funds, increased PAYG and annual leave provisions, and prepaid income. Long service leave entitlements also grew by **\$8,420** over the year.

Equity increased to **\$322,902**, compared to **\$285,421** in the previous year. Our working capital—another key indicator of financial health—now stands at **\$333,966**, confirming Orana’s ability to meet its short-term obligations and continue delivering services without financial strain.

Operational Improvements and Strategic Position

During FY25, Orana implemented several important operational improvements. The introduction of a new customer relationship management (CRM) system has improved tracking and reporting of outputs and outcomes. Additionally, the appointment of an administration assistant has relieved senior staff of day-to-day administrative tasks, enabling greater focus on strategic projects and long-term planning.

Orana continues to demonstrate the capacity of a well-managed, experienced organisation with deep roots in the local community. Our ability to attract diverse and generous funding sources, coupled with prudent financial management, ensures that we remain a trusted and sustainable service provider in the region.

Closing Remarks

In conclusion, FY25 has been another year of solid financial performance for Orana NSW. While some income streams underperformed, this was offset by increased support from donors and successful grant applications. We remain in a strong financial position and are well-prepared to face the challenges of the year ahead, though attention will need to be paid to securing continued funding for key programs such as Domestic Violence Support and Adult Learning.

I would like to take this opportunity to thank our staff, executive team, Board members, donors, volunteers, and our community partners for their continued dedication and support.

Carol Strachan
Treasurer

